

End of Production (EOP) Notice – April 2003

AFFECTED PRODUCTS

Alacritech Server and Storage Accelerator Driver for Windows NT4 Environments.

DESCRIPTION

The upcoming driver release of 5.5.1.x will be the last version to support Windows NT 4.0 Service Pack (SP) 6. Effective with the release of driver 5.5.1.x, Alacritech will discontinue production of Server and Storage Accelerator Driver on the Windows NT 4.0 SP 6 platform.

SUMMARY

OS Platform Support for Alacritech Drivers

OS Platform	Rel 5.X.x.y	Rel 6.0.x.y	Rel 6.1.x.y
Windows NT4	Yes	No	No
Windows 2000	Yes	Yes	Yes
Windows XP	No	Yes	Yes
Server 2003	No	No	Yes

Windows NT 4.0 SP 6 End Of Production – April 2003; End Of Support – December 2004

Alacritech Technical Support will continue to provide full support, including programmatic corrections to errors for the Windows NT4 SP 6 platform, until December 31, 2003. Beginning January 1, 2004 Alacritech Technical Support will continue to provide technical assistance and make reasonable efforts to provide workarounds for problems with Server and Storage Accelerator Driver on the Windows NT 4.0 SP 6 platform until December 31, 2004. However, beginning January 1, 2004 we will not provide programmatic corrections to errors for this platform.

DETAILS

This decision has been made in recognition of the retirement statement from Microsoft on the availability and support of Windows NT 4.0 SP 6.

MIGRATION PATH

The current version Server and Storage Accelerator Driver (5.5.0) is still fully supported on Windows NT 4.0 SP 6, and the 5.x series of drivers are available on our website. However, those customers running Windows NT4 operating system should begin investigating OS upgrade options with Microsoft. Our intention with this notice is to allow our customers adequate time to plan and implement migration of their computers to supported operating environments with minimal impact. The Microsoft web site has a wealth of information to help you decide which Windows operating system upgrade is right for you.

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